

Business contacts

The general list of Processors used by LINK Mobility Oy for the processing of business contact of LINK Customer data information:

| Supplier | Service | Hosting Country/Region | Scope of processing |
|---|--|------------------------|--|
| Microsoft Ireland Operations LTD | Microsoft 365 | EU/EEA | Hosting and Microsoft365 tools and documentation |
| SFDC Ireland Limited | SalesForce CRM | Germany/France | CRM |
| 24SevenOffice AS | 24SevenOffice | Norway | Finance |
| Cerillion Technologies Limited | Cerillion | Sweden | Finance |
| Compello AS | Compello | Norway | Finance/invoicing |
| Vercel | LINK Corporate website linkmobility.com | EU/EEA locations | Corporate website hosting |

Product related (sub)processors

LINK Mobility uses the following cloud providers as sub-processors depending on product you are using (please consult the table below for more information):

| Supplier | Sub Processor | Service | Hosting Country / Region | Scope of processing |
|---|---------------|-----------------------|--------------------------|---------------------|
| Microsoft Ireland Operations LTD | Microsoft | Microsoft Azure | EU/EEA locations | Cloud Hosting |
| Amazon EU S.à r.l. | Amazon | Amazon AWS | EU/EEA locations | Cloud Hosting |
| Google Ireland Limited | Google | Google Cloud Platform | EU/EEA locations | Cloud Hosting |
| OVH SAS | OVH | OVH Cloud | France/Germany | Cloud Hosting |
| SFDC Ireland Limited | Salesforce | Heroku Cloud | Netherlands | Cloud Hosting |
| ElasticSearch AS | Elastic | Elastic Cloud | EU/EEA locations | Cloud Hosting |

For reference we also present the below information about the data storage location (colocation of LINK owned servers) and used cloud sub-processors and location of data storage which depend on the LINK Mobility products you use:

| Product | Data storage location | Sub processor(s) |
|---|--|---------------------|
| MyLINK | | |
| MyLINK Portal mylink2.linkmobility.com | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINK Marketing Platform app.marketingplatform.com | Google Cloud Platform, EU/EEA locations | Google |
| MyLINK Connect designer.mylinkconnect.com | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINK Connect US designer.us.mylinkconnect.com | Microsoft Azure, East US locations | Microsoft |
| MyLINK Engage account.linkmobility.eu | Easynome, Canettistraße 5/10 1100 Wien Austria | -- |
| MyLINK OCP my.linkmobility.solutions | Amazon AWS, EU/EEA locations | Amazon |
| MyLINK Payment / Mobile Invoice pay-core.linkmobility.com | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINK Messaging APIs | | |
| MyLINKSMSAPI api.linkmobility.com/sms | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINKRCSAPI https://rcs.msghub.cloud | Interxion Vienna, Austria, Vienna, Louis-Hafliger-Gasse No 10 | |
| MyLINKWhatsAppAPI api.linkmobility.com/whatsapp | Microsoft Azure, EU/EEA locations | Microsoft -- |
| MyLINKEmailAPI api.linkmobility.com/email | Microsoft Azure, EU/EEA locations Google Cloud Platform, EU/EEA locations | Microsoft Google |

| Other products | | |
|---|--|----------------------------|
| CGI / LMCL <i>n-eu.linkmobility.io</i> | Microsoft Azure , EU/EEA locations Globalconnect AB , Storsätragränd 3, 127 39 Skärholmen, Sweden | Microsoft --- |
| CGI / LMCL <i>c-eu.linkmobility.io</i> | Microsoft Azure , EU/EEA locations Digital Realty , Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany | Microsoft --- |
| CGI <i>s-eu.linkmobility.io</i> | Microsoft Azure , EU/EEA locations Lumen Technologies Iberia , Calle de Yecora 4, 28022 Madrid, Spain | Microsoft --- |
| CGI <i>wsx.sp247.net</i> | Microsoft Azure , EU/EEA locations Globalconnect AB , Storsätragränd 3, 127 39 Skärholmen, Sweden | Microsoft --- |
| MyLINK 1.0 | Microsoft Azure , EU/EEA locations Elastic Cloud , Amsterdam, Netherlands | Microsoft ElasticSearch |
| Salesforce Connector | Heroku Cloud , Amsterdam, Netherlands | Salesforce |
| FI-Gateway | Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland | Softservice Online Ltd. |
| Silver Bullet | Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland | Softservice Online Ltd. |
| Zoner | Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland | Softservice Online Ltd. |

The list is subject to change at any time.
If you do not see your product listed, we refer to LINK Mobility Group's sub-processors