

Business contacts

The general list of Processors used by LINK Mobility Oy for the processing of business contact of LINK Customer data information:

Supplier	Service	Hosting Country/Region	Scope of processing
Microsoft Ireland Operations LTD	Microsoft 365	EU/EEA	Hosting and Microsoft365 tools and documentation
SFDC Ireland Limited	SalesForce CRM	Germany/France	CRM
24SevenOffice AS	24SevenOffice	Norway	Finance
Cerillion Technologies Limited	Cerillion	Sweden	Finance
Compello AS	Compello	Norway	Finance/invoicing
Vercel	LINK Corporate website <i>linkmobility.com</i>	EU/EEA locations	Corporate website hosting

Product related (sub)processors

LINK Mobility uses the following cloud providers as sub-processors depending on product you are using (please consult the table below for more information):

Supplier	Sub Processor	Service	Hosting Country / Region	Scope of processing
Microsoft Ireland Operations LTD	Microsoft	Microsoft Azure	EU/EEA locations	Cloud Hosting
Amazon EU S.à r.l.	Amazon	Amazon AWS	EU/EEA locations	Cloud Hosting
Google Ireland Limited	Google	Google Cloud Platform	EU/EEA locations	Cloud Hosting
OVH SAS	OVH	OVH Cloud	France/Germany	Cloud Hosting
SFDC Ireland Limited	Salesforce	Heroku Cloud	Netherlands	Cloud Hosting
ElasticSearch AS	Elastic	Elastic Cloud	EU/EEA locations	Cloud Hosting

For reference we also present the below information about the data storage location (colocation of LINK owned servers) and used cloud sub-processors and location of data storage which depend on the LINK Mobility products you use:

Product	Data storage location	Sub processor(s)
MyLINK		
MyLINK Portal <i>mylink2.linkmobility.com</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Marketing Platform <i>app.marketingplatform.com</i>	Google Cloud Platform, EU/EEA locations	Google
MyLINK Connect <i>designer.mylinkconnect.com</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Connect US <i>designer.us.mylinkconnect.com</i>	Microsoft Azure, East US locations	Microsoft
MyLINK Engage <i>account.linkmobility.eu</i>	Easyname, Canettistraße 5/10 1100 Wien Austria	---
MyLINK OCP <i>my.linkmobility.solutions</i>	Amazon AWS, EU/EEA locations	Amazon
MyLINK Payment / Mobile Invoice <i>pay-core.linkmobility.com</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Messaging APIs		
MyLINKSMSAPI <i>api.linkmobility.com/sms</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINKRCSAPI <i>https://rcs.msghub.cloud</i>	Interxion Vienna, Austria, Vienna, Louis-Hafliger-Gasse No 10	
MyLINKWhatsAppAPI <i>api.linkmobility.com/whatsapp</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINKEmailAPI <i>api.linkmobility.com/email</i>	Microsoft Azure, EU/EEA locations Google Cloud Platform, EU/EEA locations	Microsoft Google

Other products		
CGI / LMCL <i>n-eu.linkmobility.io</i>	Microsoft Azure , EU/EEA locations Globalconnect AB , Storsätragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
CGI / LMCL <i>c-eu.linkmobility.io</i>	Microsoft Azure , EU/EEA locations Digital Realty , Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany	Microsoft ---
CGI <i>s-eu.linkmobility.io</i>	Microsoft Azure , EU/EEA locations Lumen Technologies Iberia , Calle de Yecora 4, 28022 Madrid, Spain	Microsoft ---
CGI <i>wsx.sp247.net</i>	Microsoft Azure , EU/EEA locations Globalconnect AB , Storsätragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
MyLINK 1.0	Microsoft Azure , EU/EEA locations Elastic Cloud , Amsterdam, Netherlands	Microsoft ElasticSearch
Salesforce Connector	Heroku Cloud , Amsterdam, Netherlands	Salesforce
FI-Gateway	Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland	Softservice Online Ltd.
Silver Bullet	Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland	Softservice Online Ltd.
Zoner	Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland	Softservice Online Ltd.

The list is subject to change at any time.

If you do not see your product listed, we refer to LINK Mobility Group's sub-processors