

Business contacts

The general list of Processors used by LINK Mobility Oy for the processing of business contact of LINK Customer data information:

Supplier	Service	Hosting Country/Region	Scope of processing
Microsoft Ireland	Microsoft 365	EU/EEA	Hosting and Microsoft365 tools and documentation
Salesforce Inc.	SalesForce CRM	Germany/France	CRM
24SevenOffice AS	24SevenOffice	Norway	Finance
Cerillion Technologies Limited	Cerillion	Sweden	Finance
Compello AS	Compello	Norway	Finance/invoicing
Vercel	LINK Corporate website <i>linkmobility.com</i>	EU/EEA locations	Corporate website hosting

Product related (sub)processors

LINK Mobility uses the following cloud providers as sub-processors depending on product you are using (please consult the table below for more information):

Supplier	Service	Hosting Country / Region	Scope of processing
Microsoft Ireland	Microsoft Azure	EU/EEA locations	Cloud Hosting
Amazon SarL	Amazon Web Service	EU/EEA locations	Cloud Hosting
Google Ireland	Google Cloud Platform	EU/EEA locations	Cloud Hosting
OVH SAS	OVH Cloud	France/Germany	Cloud Hosting
Salesforce Inc.	Heroku Cloud	Netherlands	Cloud Hosting
ElasticSearch BV	Elastic Cloud	EU/EEA locations	Cloud Hosting

For reference we also present the below information about the data storage location (colocation of LINK owned servers) and used cloud sub-processors and location of data storage which depend on the LINK Mobility products you use:

Product	Data storage location	Sub processor(s)
MyLINK		
MyLINK Portal <i>mylink2.linkmobility.com</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Marketing Platform <i>app.marketingplatform.com</i>	Google Cloud Platform, EU/EEA locations Sentia Denmark A/S Ballerup, Denmark	Google ---
MyLINK Connect <i>designer.mylinkconnect.com</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Connect US <i>designer.us.mylinkconnect.com</i>	Microsoft Azure, East US locations	Microsoft
MyLINK Engage <i>account.linkmobility.eu</i>	Easyname, Canettistraße 5/10 1100 Wien Austria	---
MyLINK OCP <i>my.linkmobility.solutions</i>	Amazon AWS, EU/EEA locations	Amazon
MyLINK Payment / Mobile Invoice <i>pay-core.linkmobility.com</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Messaging APIs		
MyLINKSMSAPI <i>api.linkmobility.com/sms</i>	Microsoft Azure, EU/EEA locations	Microsoft
MyLINKRCSAPI <i>https://rcs.msghub.cloud</i>	Interxion Vienna, Austria, Vienna, Louis-Hafliger-Gasse No 10	
MyLINKWhatsAppAPI <i>api.linkmobility.com/whatsapp</i>	Microsoft Azure, EU/EEA locations	Microsoft ---
MyLINKEmailAPI <i>api.linkmobility.com/email</i>	Microsoft Azure, EU/EEA locations Google Cloud Platform, EU/EEA locations	Microsoft Google
Other products		
CGI / LMCL <i>n-eu.linkmobility.io</i>	Microsoft Azure, EU/EEA locations IP Only, Storsåtragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
CGI / LMCL	Microsoft Azure, EU/EEA locations	Microsoft

c-eu.linkmobility.io	Interxion , Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany	---
CGI s-eu.linkmobility.io	Microsoft Azure , EU/EEA locations Lumen , Calle de Yecora 4, 28022 Madrid, Spain	Microsoft ---
CGI wsx.sp247.net	Microsoft Azure , EU/EEA locations IP Only , Storsättragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
MyLINK 1.0	Microsoft Azure , EU/EEA locations ElasticSearch BV , Amsterdam, Netherlands	Microsoft ElasticSearch
Salesforce Connector	Salesforce / Heroku , Amsterdam, Netherlands	Salesforce
FI-Gateway	Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland	Softservice Online Ltd.
Silver Bullet	Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland	Softservice Online Ltd.
Zoner	Seclan , Tampere, Finland NebulaTelia , Helsinki, Finland Hetzner Finland Oy , Helsinki, Finland	Softservice Online Ltd.

If you do not see your product listed, we refer to LINK Mobility Group's sub-processors