

### Business contacts

Please refer to the list of sub processors used by LINK Mobility UK for the processing of LINK Customer data information which depends on the LINK Mobility products you use:

Product	Sub processor	Scope	Data Storage Location
FireText	Chatlio	Account Data is shared with the supplier for the purpose of answering sales and customer support enquiries via our website.	US
FireText	Friday Girl	Account data and contact details is shared with the supplier for the purpose of answering customer calls.	UK
FireText	Freshdesk	Account Data is shared with the supplier for the purpose of logging sales and customer support tickets via our website.	UK
FireText	Attio	CRM	UK
FireText	Slack	Account Data is shared with the supplier for the purpose of answering sales and customer support enquiries via our website	Ireland
FireText	Stripe	Account data & transaction data is shared with the supplier in order to bill and take payments for the services we provide.	UK
FireText	Reviews.co.uk	Account data and transaction data is shared with the supplier for the purpose of receiving customer feedback and reviews of our products and services.	UK
Reach, Firetext and SMS	Group sub-processors - listed in the "Use of sub processors" section on the LINK Mobility International sub-processors list ( <a href="https://linkmobility.com/list/">https://linkmobility.com/list/</a> )	Provision of technical connectivity for services, usage of unified systems and platforms (Microsoft solutions, Common Rooting, etc.)	EU/EEA

### Product/ Platform hosting related subprocessors

LINK Mobility UK uses the following hosting services depending on product you are using.

Product	Sub processor	Scope	Data Storage Location
Reach	IONOS	Cloud based server hosting	UK
SMS	AWS	Hosting services	US
FireText	Pulsant/ Amito	Hosting services	UK