

Business contacts

The general list of Processors used by LINK Mobility AB and it's subsidiaries for the processing of business contact of LINK Customer data information:

Supplier	Service	Hosting Country/Region	Scope of processing
Microsoft Ireland	Microsoft 365	EU/EEA	Hosting and Microsoft365 tools and documentation
Salesforce Inc.	SalesForce CRM	Germany/France	CRM
24SevenOffice AS	24SevenOffice	Norway	Finance
Cerillion Technologies Limited	Cerillion	Sweden	Finance
Compello AS	Compello	Norway	Finance/invoicing
Vercel	LINK Corporate website linkmobility.com	EU/EEA locations	Corporate website hosting
Cloudwiser AB	Telavox	EU/EEA locations	Communication Solutions – Incoming support calls

Product related (sub)processors

LINK Mobility uses the following cloud providers as sub-processors depending on product you are using (please consult the table below for more information):

Supplier	Service	Hosting Country / Region	Scope of processing
Microsoft Ireland	Microsoft Azure	EU/EEA locations	Cloud Hosting
Amazon SarL	Amazon Web Service	EU/EEA locations	Cloud Hosting
Google Ireland	Google Cloud Platform	EU/EEA locations	Cloud Hosting
OVH SAS	OVH Cloud	France/Germany	Cloud Hosting
Salesforce Inc.	Heroku Cloud	Netherlands	Cloud Hosting
ElasticSearch BV	Elastic Cloud	EU/EEA locations	Cloud Hosting

For reference we also present the below information about the data storage location (colocation of LINK owned servers) and used cloud sub-processors and location of data storage which depend on the LINK Mobility products you use:

Product	Data storage location	Sub processor(s)
MyLINK		
MyLINK Portal mylink2.linkmobility.com	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Marketing Platform app.marketingplatform.com	Google Cloud Platform, EU/EEA locations Sentia Denmark A/S Ballerup, Denmark	Google ---
MyLINK Connect designer.mylinkconnect.com	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Connect US designer.us.mylinkconnect.com	Microsoft Azure, East US locations	Microsoft
MyLINK Engage account.linkmobility.eu	Easyname, Canettistraße 5/10 1100 Wien Austria	---
MyLINK OCP my.linkmobility.solutions	Amazon AWS, EU/EEA locations	Amazon
MyLINK Payment / Mobile Invoice pay-core.linkmobility.com	Microsoft Azure, EU/EEA locations	Microsoft
MyLINK Messaging APIs		
MyLINKSMSAPI https://api.linkmobility.com	Microsoft Azure, EU/EEA locations	Microsoft
MyLINKRCSAPI https://rcs.msghub.cloud	Interxion Vienna, Austria, Vienna, Louis-Hafliger-Gasse No 10	---
MyLINKWhatsAppAPI n-eu.linkmobility.io	Microsoft Azure, EU/EEA locations IP Only, Storsåtragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
MyLINKWhatsAppAPI c-eu.linkmobility.io	Microsoft Azure, EU/EEA locations Interxion, Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany	Microsoft ---
Other products		

CGI <i>n-eu.linkmobility.io</i>	Microsoft Azure , EU/EEA locations IP Only , Storsätragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
CGI <i>c-eu.linkmobility.io</i>	Microsoft Azure , EU/EEA locations Interxion , Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany	Microsoft ---
CGI <i>s-eu.linkmobility.io</i>	Microsoft Azure , EU/EEA locations Lumen , Calle de Yecora 4, 28022 Madrid, Spain	Microsoft ---
CGI <i>wsx.sp247.net</i>	Microsoft Azure , EU/EEA locations IP Only , Storsätragränd 3, 127 39 Skärholmen, Sweden	Microsoft ---
myLINK 1.0	Microsoft Azure , EU/EEA locations ElasticSearch BV , Amsterdam, Netherlands	Microsoft ElasticSearch
LINK Conversations	Amazon AWS , EU/EEA locations	Amazon
LINK Flow	Amazon AWS , EU/EEA locations	Amazon
NEXT	Microsoft Azure , EU/EEA locations	Microsoft
GW2	Iteam , Firdavegen 5, 6800 Førde, Norway Iteam , Co/ Bluefjords AS, Jostedalsvegen 530, 6868 Gaupne, Norway	---
Salesforce connector	Salesforce / Heroku , Amsterdam, Netherlands	Salesforce
SEND SE	IP Only , Storsätragränd 3, 127 39 Skärholmen, Sweden	---
SMSC SE	IP Only , Storsätragränd 3, 127 39 Skärholmen, Sweden	---
SMSAPI.se	Amazon AWS , EU/EEA locations	Amazon
Xenioo 1.0	Amazon AWS , EU/EEA locations OVH Cloud , EU/EEA locations	Amazon OVH Cloud

If you do not see your product listed, we refer to LINK Mobility Group's sub-processors