

Business contacts The general list of Processors used by LINK Mobility Group and it's subsidiaries for the processing of business contact of LINK Customer data information:

| Supplier | Service | Hosting Country/Region | Scope of processing |
|--------------------------------|---|------------------------|---|
| Microsoft Ireland | Microsoft 365 | EU/EEA | Hosting and Microsoft 365 tools and documentation |
| Salesforce Inc. | SalesForce CRM | Germany/France | CRM |
| Cerillion Technologies Limited | Cerillion | Sweden | Finance |
| Vercel | LINK Corporate website <i>linkmobility.com</i> | EU/EEA locations | Corporate website hosting |
| Hubspot Inc. | Hubspot CRM | Germany | CRM for Net Real Solutions subsidiary |

Product related (sub)processors

LINK Mobility uses the following cloud providers as sub-processors depending on product you are using (please consult the table below for more information):

| Supplier | Service | Hosting Country / Region | Scope of processing |
|-------------------|-----------------------|--------------------------|---------------------|
| Microsoft Ireland | Microsoft Azure | EU/EEA locations | Cloud Hosting |
| Amazon SarL | Amazon Web Services | EU/EEA locations | Cloud Hosting |
| Google Ireland | Google Cloud Platform | EU/EEA locations | Cloud Hosting |
| OVH SAS | OVH Cloud | France/Germany | Cloud Hosting |
| Salesforce Inc. | Heroku Cloud | Netherlands | Cloud Hosting |
| ElasticSearch BV | Elastic Cloud | EU/EEA locations | Cloud Hosting |
| Hubspot Inc. | Amazon Web Services | Germany | Cloud Hosting |

For reference we also present the below information about the data storage location (colocation of LINK owned servers) and used cloud sub-processors and location of data storage which depend on the LINK Mobility Group products you use:

| Product | Data storage location | Sub processor(s) |
|---|---|------------------|
| MyLINK | | |
| MyLINK Portal <i>mylink2.linkmobility.com</i> | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINK Marketing Platform <i>app.marketingplatform.com</i> | Google Cloud Platform, EU/EEA locations Sentia Denmark A/S Ballerup, Denmark | Google --- |
| MyLINK Connect <i>designer.mylinkconnect.com</i> | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINK Connect US <i>designer.us.mylinkconnect.com</i> | Microsoft Azure, East US locations | Microsoft |
| MyLINK Engage <i>account.linkmobility.eu</i> | Easyname, Canettistraße 5/10 1100 Wien Austria | --- |
| MyLINK OCP <i>my.linkmobility.solutions</i> | Amazon AWS, EU/EEA locations | Amazon |
| MyLINK Payment / Mobile Invoice <i>pay-core.linkmobility.com</i> | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINK Messaging APIs | | |
| MyLINKSMSAPI <i>https://api.linkmobility.com</i> | Microsoft Azure, EU/EEA locations | Microsoft |
| MyLINKRCSAPI <i>https://rcs.msghub.cloud</i> | Interxion Vienna, Austria, Vienna, Louis-Hafliger-Gasse No 10 | |
| MyLINKWhatsAppAPI <i>n-eu.linkmobility.io</i> | Microsoft Azure, EU/EEA locations IP Only, Storsåtragränd 3, 127 39 Skärholmen, Sweden | Microsoft --- |
| MyLINKWhatsAppAPI <i>c-eu.linkmobility.io</i> | Microsoft Azure, EU/EEA locations Interxion, Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany | Microsoft --- |
| Other products | | |
| CGI <i>n-eu.linkmobility.io</i> | Microsoft Azure, EU/EEA locations IP Only, Storsåtragränd 3, 127 39 Skärholmen, Sweden | Microsoft --- |
| CGI <i>c-eu.linkmobility.io</i> | Microsoft Azure, EU/EEA locations Interxion, Hanauer Landstraße 296a, 60314 Frankfurt am Main, Germany | Microsoft --- |

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| CGI s-eu.linkmobility.io | Microsoft Azure , EU/EEA locations Lumen , Calle de Yecora 4, 28022 Madrid, Spain | Microsoft --- |
| CGI wsx.sp247.net | Microsoft Azure , EU/EEA locations IP Only , Storsättragränd 3, 127 39 Skärholmen, Sweden | Microsoft --- |
| myLINK 1.0 | Microsoft Azure , EU/EEA locations ElasticSearch BV , Amsterdam, Netherlands | Microsoft ElasticSearch |
| Xenioo 1.0 | Amazon AWS , EU/EEA locations OVH Cloud , EU/EEA locations | Amazon OVH Cloud |
| OCM | Amazon AWS , EU/EEA locations | Amazon |
| OCP | Amazon AWS , EU/EEA locations | Amazon |
| Certificados | Hosting in Madrid (Spain) InterXion Calle Albasanz, 71, 28037, Madrid Asetec Ingenieria de sistemas Infanta Isabel, n 47 28210 Madrid | --- |
| Aplicateca | Hosting in Madrid (Spain) , Dinahosting | --- |
| Comunica | Hosting in Madrid (Spain) , Dinahosting | --- |
| Altiria SSU | Hosting in Madrid (Spain) , Telefónica Soluciones De Informática Y Comunicaciones De España S A U C/ San Rafael, 14 28108 Alcobendas, Madrid | --- |
| SIMSWAP | Amazon AWS , EU/EEA locations | Amazon |
| Nrsgateway | Hosting in Madrid (Spain) , Telefónica Soluciones De Informática Y Comunicaciones De España S A U (Acens) C/ San Rafael, 14 28108 Alcobendas, Madrid | --- |
| SMSEasySMS | Hosting in Madrid (Spain) , Telefónica Soluciones De Informática Y Comunicaciones De España S A U (Acens) C/ San Rafael, 14 28108 Alcobendas, Madrid | --- |
| WauSMS | Hosting in Madrid (Spain) , Telefónica Soluciones De Informática Y Comunicaciones De España S A U (Acens) C/ San Rafael, 14 28108 Alcobendas, Madrid | --- |
| 360 NRS | Hosting in Madrid (Spain) , Telefónica Soluciones De Informática Y Comunicaciones De España S A U (Acens) C/ San Rafael, 14 28108 Alcobendas, Madrid | --- |